

Colin McGrath

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PROFESSIONAL SUMMARY:

Motivated and technically skilled information technology student with hands-on experience in computer hardware, cloud computing, and system administration. Known for strong problem-solving ability, clear communication, and dedication to providing exceptional end-user support. Seeking an IT support role to apply classroom and lab knowledge in a professional environment.

EDUCATION:

Ranken Technical College — St. Louis, MO

Associate of Technology, Information Technology (Expected Dec 2026)

Relevant Coursework: Networking Fundamentals, System Administration, IT Support Essentials

CERTIFICATIONS:

- CompTIA A+
- CompTIA Security+
- Microsoft AZ-900 (Expected Dec 2026)

TECHNICAL SKILLS:

Operating Systems: Windows 10/11, Windows Server 2022, Linux, MacOS/iOS

Networking: VPN Configuration, Network Connectivity, VLAN configuration, router/switch configuration

Virtualization & Infrastructure: Hyper-V deployment, Active Directory domain services, Windows Server administration (DNS, DHCP, Group Policy, file services, DFS), PowerShell, Certificate Services (PKI), enterprise lab infrastructure

Cybersecurity Fundamentals: OSINT reconnaissance, social engineering awareness, system hardening, network security concepts, password attacks, malware behavior analysis

PROJECTS & LABS:

- Home Server: Built and maintained a home server including a network-wide ad blocker, media and game servers, and a self-hosted personal cloud.
- Windows Server: Deployed and managed Active Directory, DNS, and Group Policy in a virtualized domain environment using Hyper-V; implemented centralized authentication and role-based access control.
- Project Blacksite: in-progress enterprise network project involving the design and deployment of a multi-site virtualized environment using Proxmox, Windows Server, and Linux, with implementation of routing, security, and system administration concepts.

WORK EXPERIENCE:

Brookdale Farms — Event Staff

2025 – 2026

- Delivered customer support in high-traffic environments, resolving issues quickly and maintaining service quality
- Assisted with technical and logistical setup of event systems (ticketing, basic network connectivity)
- Troubleshoot on-site issues to minimize downtime and ensure smooth operations
- Coordinated with team members to manage event workflows and improve efficiency

Poor Richards Restaurant — Night Manager

2021 – Present

- Managed nightly operations in a fast-paced environment, ensuring efficiency and accuracy under pressure
- Led and trained team members, improving workflow consistency and performance
- Resolved customer and operational issues in real time, demonstrating strong problem-solving skills
- Handled scheduling, inventory tracking, and system-based order management
- Maintained attention to detail across multiple systems and responsibilities